

COVID-19 Update

Dear GWS Customer

Auckland moves to Alert Level 3 at 11:59pm today, Tuesday 21st with the rest of the country moving to level 2 until further notice and below is how GWS will operate under Alert Level 3 guidelines.

GWS will remain open for Truck and Courier Dispatch Contact-less deliveries, pickups and Customer collections during COVID-19 Alert Level 3. Our Sales Team are available to take all Phone, Email, or Web Orders in advance for collection or dispatch when collecting your orders.

As it stands, GWS is a supplier to multiple essential business, and we are taking the appropriate actions necessary to combat the spread of the virus. The health and safety of our employees, customers, suppliers and business partners is paramount.

Essential business in Auckland will be continuing with the following restrictions:

- Our office/trade shop will continue to be closed to customers from 21st September for at least 2 more weeks, but we will continue to dispatch orders placed via phone, email, or web.

In maintaining level 3 guidelines, while some of our staff who are able are working from home, we still have workers in the warehouse to manage your orders with safe and timely distribution.

- Purchase orders can continue to be sent to sales@gwsnz.co.nz.
- We are able to sell/swap gas with due communication from the customer.
- Our Auckland Sales Representatives will not be on the road until further notice. They are however still working from home and are available via phone and email and will be in contact. Sales Representatives out of Auckland are calling on customers and operating under level 2.

- We encourage the use of our website to place orders online via login. To place an order online you'll need to have a trading account with us. If you have a trading account with us and require a web login, call us on 0800 536 774.

If you don't already have a trading account with us you can **apply for an account** then follow the steps above.

Our website is very intuitive and provides you with benefits such as:

- Visibility of your pricing, including bulk pricing
- Order history and the ability to reorder
- Staying safe!

Kind Regards,
GWS Sales Team

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